

Liberty Veterinary Hospital

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August 30, 2010

First of all, I would like to apologize for any inconvenience you have or may experience due to the recent Iams/Eukanuba food recall. While the source of the problem was beyond our control, we still sympathize with the trouble this has caused our clients and patients.

Since issuing their recall approximately 1 month ago due to possible salmonella contamination, we have received only one update from P&G, during which we were alerted that no illnesses had been reported so far as a result. With so few updates, we are still at a loss to know when these products will be available again.

Due to the indeterminate time this recall will continue, and since there are other brands/varieties of equal quality, Liberty Veterinary Hospital has decided to permanently discontinue stocking most Iams/Eukanuba products. Their products will still be available by special order, but we are urging our clients to switch to the replacement varieties at their earliest convenience. Foods special ordered from Iams/Eukanuba may require a minimum weight ordered, or be charged a shipping fee from the manufacturer if under this weight limit.

Liberty Veterinary Hospital will continue to stock Canine Iams Premium Performance dry food, and Eukanuba Canine Restricted Rewards treats, as these are, respectively, still the best choices for a maintenance diet and low-fat treat. We have, however, already begun to stock the dry varieties of all of the replacements listed below. We still have some canned Iams/Eukanuba varieties left, as they were not affected by the recall. But cans will also be discontinued by Liberty Veterinary Hospital, and replaced by the varieties listed below as we reorder.

Please note - if your veterinarian has already switched your pet to a replacement that is different than those listed below, continue following the doctor's advice, and use the food she recommended. The foods listed below are general guidelines. Some specific cases may deviate from these generalities. If you have any questions, contact your veterinarian before switching foods.

Our replacements are:

Previously Feeding: _____ Switch To: _____

Iams/Eukanuba Low Residue Canine Royal Canin Gastrointestinal LF or Hill's I/D
(discuss with your veterinarian which is right for your pet)

Iams/Eukanuba Low Residue Puppy Royal Canin Gastrointestinal HE Canine

Iams/Eukanuba Fish and Potato Canine Royal Canin Whitefish and Potato Canine

Iams/Eukanuba Low Residue Feline Royal Canin Gastrointestinal HE Feline

If you still have any of the food that is included in the recall, contact Iams directly at 877-894-4458. Again, the recalled products are DRY FOOD ONLY, with a "best by date" between July/01/10 - Dec/01/11. Please note that Iams/Eukanuba dates are printed in a ddmmyy format, meaning that a best by date of July 1, 2010 would be printed 010710.

We appreciate your patience through this time. If you need assistance with this transition, or recalled food, don't hesitate to give us a call.

Sincerely,

Jeff Swift
Practice Manager